

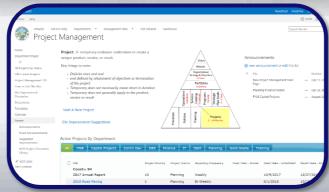
#### April 2018

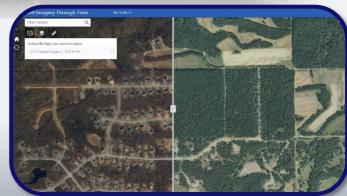
#### Mat-Su Borough

#### **Alaska Smart Community Forum**









# "CEOs say top obstacle in their organization is



**Gartner** 









#### **Employee Education**

# Digitalization of workplace includes transforming talent base across the organization

- Internet of Things (IoT)
- > Artificial Intelligence (AI)
- Cloud
- Block Chain

# IT Department Strategic Plan Major Goals

1) Build a Smart Community



- 2) Enterprise Approach to Systems and Data
- 3) Provide Tools and Training to Elevate Organizational Management Maturity
- 4) Make IT an Exhilarating Experience

#### **Challenges**

- 1) \$\$
- 2) Time
- 3) Learning styles:
  Classroom/instructor VS self paced / Online
- 4) Available in AK
- 5) Timing:
  - a) Too soon → Forget
  - b) Too Late -> Bad habits, Given Up
- 6) Location
- 7) Sustainment

#### **Current Efforts**

- 1) MSB and DNR Shared ESRI GIS training
- 2) MSB Training Room: MS Office 2016, Adobe, Records Management, Project Management
- Govern System upgrade: lesson learned, initial training, sustained training
- 4) UA Mat-Su Computer Systems Technology (CST) Department Advisory Council Dr. Harry Banks
- 5) Smart Community Forum today
  - 1) UAA LMS
  - 2) BIG Developing Talent
  - 3) UAA Geomatics